Call 24 – Bank by Phone





You will need to re-register for bank-by-phone. You can do so by calling one of the bank-by-phone numbers:

(773) 376-6106

(800) 929-9444

Please note, that if you have multiple memberships, all accounts will now be under one consolidated profile.

Instructions to Register

When prompted:

- 1 Enter the last 6 digits of your social security number.
- 2 Press the * key to enroll.
- 3 Enter your full social security number.

- 4 Enter your 5-digit ZIP Code.
- 5 Create a new 4-digit PIN.
- 6 Confirm your 4-digit PIN.

When you check your deposit or loan balances, you will now hear your account number followed by a code representing the type of account. All deposit codes will start with an S and all loan codes will start with an L. For example, your checking account balance would be read starting with [your account number] and then the code S-0008 or S-0009. Please reach out with any questions.

Deposit and Loan Codes





Deposit Codes

Checking Account	Checking Account: S-0008 to 0009	
Savings Accounts	Share Savings (Supplemental) Account: S-0001 to 0002 Savings Incentive Account: S-0002 Christmas Club Account: S-0003 Vacation Club Account: S-0009 CPS Deferred Savings Account: S-0005	
Certificates of Deposit	6 Month Certificate: S-0010 to 0019 12 Month Certificate: S-0012 to 0015 13 Month Certificate: S-0060 to 0064 18 Month Certificate: S-0030 to 0093 24 Month Certificate: S-0040 to 0049	25 Month Certificate: S-0065 to 0069 30 Month Certificate: S-0050 to 0094 36 Month Certificate: S-0060 to 0069 Jumbo Certificate: S-0012 to 0015
Money Market	Money Market: S-0054	
IRAs	IRA Certificate: S-0090 to 0099	

Loan Codes

Auto Loans	New Auto: L-0010 to 0013 Used Auto: L-0014 to 0019
Signature Loans	Personal Loan: L-0020 to 0029 Second Chance Loan: L-0020 to 0029
Credit Cards	Credit Card: L-0095 to 0098
Real Estate	Home Equity Line of Credit (HELOC): L-0039 Mortgage Loan: L-0030 to 0035
Secured Loans	Share Savings Secured: L-0040 to 0089 CD Shared: L-0040 to 0089 Line of Credit Share Secured: L-0080 to 0084 Line of Credit CD Shared: L-0085 to 0089

Federally insured by NCUA.





